

Wood Product Finish Disclaimer: (Planters and Stanchion Posts)

Due to the natural variations in the grain, colour tone and texture of the wood we use in our products, we cannot guarantee the colour or grain of any piece of wood barrier or planter will be exactly like the images or samples shown.

Wood, like all natural materials, has inherent disparities in colour and grain pattern. Because of variations caused by nature, over which the company has no control, Brandline Products does not guarantee an exact match to the images or samples provided due to the natural variation of the wood.

Due to the natural variation in wood, each piece will also have a variation in how it accepts the finishing process. Where stain or lacquer is applied to the wood surface variations will occur in colour, character, tone and grain from product to product. Slight variations between samples and finished goods should be anticipated.

The above variations will not be accepted by Brandline Products as a reason to return an order.

Every care is taken to ensure a good paint finish on our products. Most of our products are finished by brush and hand unless otherwise stated, and will therefore contain signs of this manual process, including brush marks and other blemishes.

Being a natural product wood responds to temperature and humidity variations by expanding and contracting. Sometimes these changes may be noticeable in the physical appearance of the product. Our products can experience small movements and cracks as they adjust - this is not a fault, but a natural occurrence within the fibres of a natural product.

Showroom samples and photographic reproductions can give an example of the product's appearance but they may not be representative of the full range of colour, texture and grain variations which can occur in the product itself. The images on our websites are provided for reference only and should not be used as the sole basis for choosing a particular product.

Reclaimed timber comes from a variety of sources, including construction projects. It is a natural product and may contain certain aged characteristics including but not limited to: colour variation, nails/nail holes, saw marks, dents/scratches, mortise holes, insect holes, staining, tapering, cracking etc.. These imperfections should be expected as part of the character and beauty of reclaimed wood. Whilst we endeavour to ensure that our timber products are of suitably high quality, but is impossible to eliminate all the risks associated with using reclaimed wood.

Reclaimed wood dimensions will not necessarily be as exact as using brand new timber, therefore the dimensions on the finished product can vary slightly.

Appearances of reclaimed wood can also vary from product to product even when sourced at the same time from the same supplier. Our product images and samples are used to demonstrate the general style and quality of the products but the end product will ultimately differ.